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# Neural Text Classification for Digital Transformation in the Financial Regulatory Domain

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Nelson Correa, Ph.D.\*, Antonio Correa, MBA

Andinum, Inc., New York / West Palm Beach \*ncorrea@ieee.org

### ANDINUM

## **Enabling Digital Transformation**

Artificial Intelligence, Natural Language Processing, and Machine Learning

**Document Understanding** 

- Digital Transformation
- Compliance

### Who we are

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#### Nelson Correa, Ph.D.

Electrical engineer / Ingeniero Electrónico

EEE

- Computational linguist, software developer
- AI/ML/NLP, Entrepreneur
- ex-IBM, ex-Universidad de los Andes

#### Antonio Correa, MBA

- MBA UniAndes / Ingeniero Electrónico
- Business development 5G Mobile networks
- 25 years in the Telecom sector: ex-Radiar, Nortel, Alcatel/Lucent, Oracle, Mavenir





## AGENDA

#### Artificial intelligence, Machine learning, NLP and finance applications

- Introduction: AI/ML/NLP and digital business transformation
- Natural language processing and deep learning
- Financial NLP: CFPB consumer financial complaints
- Text classification: Baselines and Large Language Models (LLMs)
  - CFPB baselines: Bayes, Perceptron and LSTM classification
  - CFPB LLMs: Transformer models (DistilBERT, FinBERT)
- Model evaluation and responsible AI
- Conclusion & questions